

# You work on your business 24/7. We'll manage your network 24/7. That's peace of mind at a fixed cost.



*Managed IT Services*  
from eNet Systems, Inc.

## Which Plan Works for You?

**eNetSystems, Inc.**  
your total technology solutions provider

Managed Services	Essentials Plan	Preferred Plan	Ultimate Plan
Remote Monitoring 24x7* with Anti-Ransomware Software	Included	Included	Included
Remote Support During Business Hours (Base Hours)	Between 3 – 300 hours per month based on configuration and budget	Unlimited	Unlimited
Support Beyond Included Base Hours, if needed (Discounted Base Rate)	Low, discounted rate	Low, discounted rate	Low, discounted rate
Remote Support After Business Hours, Weekends, and Holidays	Low, discounted rate	Low, discounted rate	Low, discounted rate
Phone Support During Business Hours	Charged towards Base Hours	Included	Included
Electronic Ticket Support	Included	Included	Included
Weekly and Monthly Management Reports	Included	Included	Included
Technology Vendor Coordination	Charged towards Base Hours	Included	Included
Anti-Virus on all Systems	Included	Included	Included
Anti-Malware for Business	Included	Included	Included
Anti-Malware/Anti-Spyware Suite for Business	Optional (\$6 per machine per month)	Optional (\$6 per machine per month)	Included
Trips to Site During Business Hours (if determined necessary by eNet)	Support provided in 15-min. increments. Travel time charged towards plan hours	12 Annually (Low, discounted rate afterwards)	Unlimited
Trips to Site After Business Hours (if determined necessary by eNet)	Support provided in 15-min. increments. Travel time charged towards plan after hours	2 Annually (Low, discounted rate afterwards)	12 Annually (Low, discounted rate afterwards)
Courtesy Service Trips	Included	Included	Included
New Computer/Device Installation	Charged towards Base Hours	Discounted, flat rate	Discounted, flat rate
Backup Cloud Storage w/ Monitoring & Health Checks	50 GB Included (\$0.35 per 1 GB afterwards)	125 GB Included (\$0.35 per 1 GB afterwards)	300 GB Included (\$0.35 per 1 GB afterwards)
Select the Plan that Fits your Needs	<b>Ask for Pricing</b>	<b>Ask for Pricing</b>	<b>Ask for Pricing</b>

Note: all monthly maintenance charged towards base hours | \*All plans include a free employee Internet Security class